



CUT-TO-ORDER

Atlas Concorde USA is happy to offer a new service to our customers called CTO, short for Cut-To-Order. This service will allow our customers to request non-standard products within our ACUSA range. Do you need a non-rectified tile rectified? Not a problem. Do you need our Forge Brick Mosaic in a different product like Homeland? Not a problem. When you meet minimum quantities, we will make these items available for you through our CTO program.

Below we have listed the general information for you. For more details and pricing, please contact your sales representative.

The main non-standard product requests considered, refer to:

- **Size:** a selection of the most requested sizes cut from our standard 12"x24" or 18"x36" field tiles
- **Rectify:** our 12"x24" field tiles, in Rectified version
- **Mosaic:** request for the production of an existing mosaic pattern using a different field tile (different color, or collection) available in the Atlas Concorde USA catalogue

For any non-standard product requests not listed above, please contact your Sales Representative

Terms and Conditions of Sale

- Minimum order quantities must be respected
- When the production is completed, customers must pick up the whole batch for each non-standard product ordered: shipment splitting is not accepted, and Atlas Concorde USA does not keep stock of any non-standard product in any quantity
- If production volumes exceed quantities of the material ordered by up to 5%, customers have to pick up the total quantity
- Refer to your Sales Representative and Customer Service to confirm the actual ETA
- Atlas Concorde USA is not responsible for any availability delay concerning non-standard products
- Atlas Concorde USA will not accept any non-standard product returns
- For any other aspect, please refer to the Atlas Concorde USA General Terms and Conditions of Sale

Atlas Concorde USA

117 Seaboard Lane, Suite F170 | Franklin, TN 37067 | atlasconcordeusa.com